#### How to join us...

If you wish to play an active role in defending the rights and interests of the residents of the centre d'hébergement de Montarville and contribute to the improvement of the quality of the services offered, please let us know by calling 450.461.1538 (ext. 8019).

The members of the Resident's Committee are elected during the Annual General Assembly held each May.

The committee consists of volunteer members. Eight regular meetings are held each year to discuss current issues in a structured, friendly and constructive manner.



Centre de santé et de services sociaux Richelieu-Yamaska





centre d'hébergement de Montarville 265 Seigneurial Boulevard West St. Bruno, Québec J3V 2H4

Telephone: 450-461-1538 ext. 8019 comite.residents.cam.csssry@rrsss16.gouv.qc.ca

March 2011

# THE RESIDENT'S COMITTEE IS HERE FOR YOU



### **OUR MANDATE**

The Resident's Committee is an independent organism, legally constituted by virtue of active law to:

**INFORM** residents and their families of their rights and obligations

**PROMOTE** the improvement of the residents' living conditions and assess their level of satisfaction with regard to the services rendered

**DEFEND** the common rights and interests of the residents and - upon request - represent the individual rights and interests of a resident before any competent authority



### YOUR HOME

Your long-term care centre is a unique living environment.

Your living conditions must be adapted to your needs. The Resident's Committee consists of volunteers, residents and family representatives who share a common goal — the promotion of quality living conditions that meet your expectations.

The Resident's Committee is your spokesperson to the authorities of the centre d'hébergement de Montarville, in compliance with the law.



## YOUR WELL BEING

The entire team of the centre d'hébergement de Montarville is dedicated to your well-being.

You are at the heart of our efforts and preoccupations. The Resident's Committee is there for YOU. Please feel free to contact us.



#### **RESIDENT'S COMMITTEE**

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